



# SUMMER BOARDING PROGRAM

## FREQUENTLY ASKED QUESTIONS

SENIOR CAMPUS  
4175 West 29th Avenue  
Vancouver, BC  
Canada V6S 1V1  
t 604-224-1304  
f 604-224-7066

JUNIOR CAMPUS  
3851 West 29th Avenue  
Vancouver, BC  
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t 604-224-1304  
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w [stgeorges.bc.ca](http://stgeorges.bc.ca)

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### **What time should students arrive?**

Arrival time is between 2:00 pm and 4:00 pm on the day camp begins. Please contact us if you must come earlier or later.

### **Where is the residence located?**

The residence is called Harker Hall.  
The address is 3851 West 29<sup>th</sup> Avenue, two blocks west of Dunbar Street.  
The residence is behind the St. George's Junior School building.

If you are **coming from** the **north, south** or **east**, find Granville St. From Granville St., turn west on West 41<sup>st</sup> Ave, **or** West King Edward Ave (the equivalent of 25<sup>th</sup> Ave) **or** West 16<sup>th</sup> Ave. Any of these streets will take you west to Dunbar St. From Dunbar, turn west on West 29<sup>th</sup> Ave. St. George's Junior School is on the north side of the street.

If you are **coming from** the **west** (UBC), take West 16<sup>th</sup> Ave to Dunbar St and turn right. Drive south to West 29<sup>th</sup> Ave and turn right. St. George's Junior School is on the north side of the street.

If you have trouble finding the boarding house, please call 604-222-5808

### **What time will the program end? When should students be picked up?**

All programs end on a Saturday at 10:00 am.

**If your child is flying:** we will drive him/her to the airport as long as we have the flight information and he/she is departing by departure day (Saturday).

**If you are picking up your child:** Please arrive by 10:00am on Saturday. If this is a problem, please contact us. We can plan a different pick-up time.

### **How do I ask for airport pickup?**

Email the flight information to the Summer Programs Registrar ([ccordella@stgeorges.bc.ca](mailto:ccordella@stgeorges.bc.ca)) as soon as your child's flight is booked. Include the date, time, airline and flight number. A St. George's staff member will meet your child at the airport in the arrival hall. He or she will wear a yellow t-shirt with the St. George's logo on it and carry a sign with the student's name on it. If there are any problems, please call 604-222-5808 or 778-862-9335.

**Is it possible to arrive one day early or depart one day late? If so, how much does it cost?**

If due to extenuating circumstances you need to request that your child arrive a day early or leave a day late, please inquire as to rooming availability (by emailing [ccordella@stgeorges.bc.ca](mailto:ccordella@stgeorges.bc.ca)) **before** booking tickets. Extra nights cost \$200.00 each and are subject to approval by administration.

**What are the visiting hours?**

Parents and/or agents can visit from 9:00pm - 9:30pm only. You do not have to make prior arrangements to come but you must sign in at the Boarding House office upon arrival.

**Can students leave the school alone?**

Students cannot leave campus without a staff member. Friends or relatives who would like to take a child off campus for an evening or a weekend must provide Mr. Ira Thomson, the Summer Boarding Manager ([ithomson@stgeorges.bc.ca](mailto:ithomson@stgeorges.bc.ca)), with 48-hour notice and written parental authorization. Parents must provide the same 48-hour notice.

**How can students be contacted? Is Internet available at the residence?**

There are three ways to contact students. Please include the student's full name when you send any message.

1. EMAIL/VIDEO-CALLING: Students have access to both WIFI and a computer room for email and/or video-calling (Skype/Facetime/QQ) each evening. This is the preferred method of contacting a student.
2. PHONE: Instead of calling the residence please encourage your child to call you (using the boarding house phone). This will eliminate the need to keep you on hold while staff members call your child to the phone. Phone calls should take place between 9:00 pm and 10:00 pm (free time during which students are in the boarding house). The phone number is 604-222-5808.
3. If it is URGENT, please email the Summer Boarding Manager at [ithomson@stgeorges.bc.ca](mailto:ithomson@stgeorges.bc.ca)

**What about mobile phones?**

Students are strongly encouraged to **leave mobile phones at home** and use a camera for photography. Phones and computers for voice and video calls are always available for student use during free time. Any mobile phones

brought to camp must be used **ONLY for photography** and stored by our staff (at the student's own risk). Mobile phones are released only between 4pm-10pm each weekday (and all day on weekends) to allow the students without cameras to take photos during tours or afternoon/evening activities. Phones put to other uses (video games, texting) may be confiscated at our staff's discretion as the use of phones for gaming and texting on tours and during activities prevents students from getting the best out of their experience abroad. Families who would like to grant their child mobile phone access only for arrival and departure days are welcome to request that our staff store the child's phone upon arrival and return it the day before departure (please contact Cala Cordella [ccordella@stgeorges.bc.ca](mailto:ccordella@stgeorges.bc.ca)).

### **What about electronic equipment?**

Please DO NOT allow your child to BRING non-essential electronic equipment (such as laptops, ipods, ipads, PSPs, etc.) to camp. The only exception will be for students enrolled in Intensive English or Intensive Bridge who may choose to bring a laptop for their homework assignments.

### **What should students bring to camp?**

Students should bring enough clothing for seven days. Runners, shorts, rain jackets, umbrellas and swimwear are very important. We also suggest that students bring sunglasses, a hat, and a camera (See our "What to bring to camp" document). Students may bring pocket money if they wish to buy souvenirs, gifts or extra snacks. St. George's is not responsible if items get lost, stolen or damaged. **DO NOT ALLOW YOUR CHILD TO BRING THINGS THAT HE/SHE WOULD BE VERY SAD TO LOOSE.**

### **What should students do with their valuables?**

Please hand over all your child's valuables (money, passport, plane tickets, gifts, etc) to the Summer Boarding Manager when you check him/her in on the first day of camp. They will be stored in a safe. Valuables will be returned at the end of the program or when the student asks for them. Students should not carry more than \$20.00 of pocket money at any time.

### **Who will do the laundry?**

Laundry is sent to a laundry service to be done by machine once each week. Sometimes extra laundry is done in the residence. All students should put their name on their clothing to identify it. Please bring enough clothing for one week. Children should not bring expensive things to camp. St. George's is not responsible if clothing or other things get lost or damaged.

### **How are rooms arranged?**

Girls and boys are separated into different areas of the residence. Rooms sleep two or three students each. When you register, you may ask that your child share a room with a friend or relative. Roommates must be all boys or all girls. We do our best to accommodate all rooming requests when received by May 31<sup>st</sup> or at the time of booking.

### **Can snacks be bought?**

Snacks are provided during the day, on weekend tours, and in the evenings at the residence. Some students may also make their own snacks during cooking class. Snacks and drinks can also be bought at the school store (located at the Senior School) before or after classes.

### **What kind of insurance does St. George's provide?**

St. George's provides emergency medical insurance. Students who have chronic or pre-existing medical problems must inform the Summer Boarding Manager in order to confirm coverage. Our insurance only covers medical expenses while in Canada *during* our Summer Program. It does not cover medical expenses resulting from injury in Canada once you return to your home country. Registrants are responsible for any medical fees not covered by St. George's Health Insurance Policy.

### **What if my child misbehaves?**

Parents are expected to cooperate fully with any disciplinary measures deemed necessary by our Summer Boarding staff. St. George's has a zero-tolerance policy for violence or bullying. Should your child have to be dismissed early due to violent or dangerous behavior, you will be responsible for arranging to have him/her sent home and covering the travel expenses.

### **Is there a nurse at the school?**

There will be a nurse OR a qualified First Aid Attendant on duty from Monday to Friday between 9:00 am and 4:00 pm. During other times, St. George's has access to a neighbourhood medical clinic for emergency care. Students should always tell a staff member about any sickness or injury, even if it seems minor. In the case of an emergency, our staff will call the local emergency line.

### **What is the Immersion Option?**

Upon request, Summer boarding students with basic English fluency may choose regular day camp courses (instead of our English classes) and be immersed with local students. **The Summer Programs Registrar has to be informed of a student's interest in this option by May 31<sup>st</sup>.** Day camp course selections can be made at any time before or after that date but enrolment is subject to course availability. (see [www.summeratstgeorges.ca](http://www.summeratstgeorges.ca) for day camp options)

### **Are there many Chinese/Japanese/Koreans in your program?**

Our students come from all over the world, but most are from the Pacific Rim. Each year a significant number of Chinese, Japanese and Korean students join our program. All students are encouraged to speak only English with their peers and with teachers. Efforts are also made to mix students of different language groups in order to encourage them to practice English. Students who already speak some English can improve their conversational skills by taking our Immersion Option.

### **Do you provide invitation letters for students' visa applications?**

Yes. Upon receipt of the student's online forms and **full payment** for the chosen program, we provide a letter addressed to government officials acknowledging that the student has been accepted and will be under the guardianship/custodianship of Mr. Christopher Peerless (Head of Summer Programs) for the duration of the program the student has applied to.

### **Do all visa applications for your programs get accepted by the Canadian government?**

The majority of visa applications are accepted. In a few rare cases, however, some applications may be denied. In this case, we will happily refund all but a 100\$ processing fee **as long as we are made aware of any visa applications denied or still pending approval by June 10<sup>th</sup>.** (see below)

### **What if we have to cancel? Will we get a refund?**

**Full payment** for is **due May 1<sup>st</sup>.** Program fees are refundable (minus the registration fee) any time before or on June 10<sup>th</sup>. After that date there are no refunds. For students whose visa applications are denied we will refund all but a 100\$ processing fee **if we are made aware of the situation by June 10<sup>th</sup>** and only after documentation from the Canadian embassy or consulate is submitted.

### **How do I pay for a Program by cheque?**

Once a deposit has been made by credit card, the remaining amount owed must be paid by May 1<sup>st</sup>.

**Cheques** should be made payable to "St. George's School". Please clearly indicate the student's full name and that your payment is for the *Summer Boarding Programs/Account #8000*.

### **How do I pay for a Program by wire transfer?**

**Wire transfers:** please convert funds into Canadian currency BEFORE sending, make sure the fees incurred from the transfer are covered, and include the following information:

Sender's name, street address, city and country.

AND: ACCT#8000 SUMMER CAMPS/NAME OF STUDENT.

**Receiver's (St. George's) bank:**  
HSBC  
885 West Georgia Street  
Vancouver, B.C. V6C 3G1 Canada  
SWIFT code: HKBC CATT  
HSBC Transit – 10020  
Canadian Dollar Account:  
771347-001

**Receiver's information:**  
St. George's School  
Summer Boarding Programs  
4175 West 29th Avenue  
Vancouver, BC  
V6S 1V1